KI 3438 I receive an error message and/or cannot log in with the Microsoft Authenticator KI 3438 Knowledge Item

Knowledge data

Name

I receive an error message and/or cannot log in with the Microsoft Authenticator

Content

Question:

I receive an error message and/or cannot log in with the Microsoft Authenticator, what do do?

Answer:

If you receive an error message during the login process in the Authenticator App or on your computer, it is best to contact the IT Support helpdesk.

You can call us at the number below:
- 013 466 2222

Mail to:
itsupport@tilburguniversity.edu

Or create a new request in our selfservice portal.